

# PASTORAL SUPPORT VOLUNTEERS



## ROLE DESCRIPTION

**Pastoral Support Volunteers** (previously known as 'Guest Pastoral Volunteers') work under the direction of the Pastoral Team Leader at each week. The Pastoral Team provides pastoral and prayer ministry to guests who request this. Appointments are made at the Pastoral chalet which is open usually from 10am to 4 or 5pm (Days 2 – 5).

## ROLE OF A PASTORAL SUPPORT VOLUNTEER

The Pastoral Support Volunteer may be requested to provide ministry and support to guests as directed by the Pastoral Team Leader and Deputy. This will normally be when the Pastoral Team is particularly busy, or the volunteer has specific skills/experience relating to issues raised by a guest. The Pastoral Support Volunteer may therefore only be called on to assist in a pastoral support role once or twice during the week.

Pastoral Support Volunteers will need to familiarise themselves with the Spring Harvest Pastoral Support Policy, which includes guidelines on Prayer Ministry, the use of Spiritual Gifts, Confidentiality, and the Spring Harvest Child Protection Procedure. This information will be sent out in advance of the Event.

Activities will include:

- attending a briefing meeting at the beginning of the week
- attending a daily meeting for prayer and briefing before the evening celebrations if requested and available
- providing Pastoral ministry and support as requested, including one-to-one appointments with guests and/or joining a pastoral team member in an appointment with a guest
- ensuring that a Pastoral Record card is completed for all pastoral appointments
- attending designated seminars if requested by the Pastoral Team Leader to provide pastoral support cover
- attending evening Celebrations to assist in prayer ministry if experienced in this area, as detailed below:
  - a) when guests have been invited to make a response to the teaching and worship in the Celebrations (mainly the Big Top Celebrations but may include other Adult Celebrations). These invitations may result in large numbers of guests coming forward for prayer. The Pastoral Team leader and team members are responsible for directing the Prayer Support Volunteers to where they are needed. Prayer ministry may take place within the Big Top or in an overflow tent, subject to availability. The Celebrations are normally timed from 6.45 – 9pm, with Prayer Volunteers needing to be at the Big Top by 6.30pm to inform the pastoral team of their availability.
  - b) during dedicated Prayer Ministry sessions for those seeking to know more of God's presence, or to share other prayer needs. If such sessions are scheduled, they normally run from 9.30pm for an hour, or longer if there is a large demand.