

## **Spring Harvest Harrogate Indoor camping T&Cs**

These are supplementary to the Spring Harvest Harrogate T&Cs, which can be found on the Spring Harvest website Harrogate page.

All persons will be subject to searches of any items brought on to the site

Booking for camping pitches must be made by an adult who has booked to attend Spring Harvest Harrogate.

Pitch sizes will be marked out clearly on the floor.

- Small: 2.5m x 4m
- Medium: 6m x 4m
- Large: 7.5m x 6m

Due to legal restrictions on lighting levels, we are required to maintain safety lighting throughout the night. This will be kept as dim as possible, but guests who prefer complete darkness might want to bring a sleeping mask.

Please don't bring anything dangerous (such as knives, BB guns, or fireworks) or any alcohol or illegal drugs. If we find you with them they will be confiscated and you will be asked to leave the event.

All guests will be asked to observe a noise curfew from 10pm-7am. Abuse of the curfew may lead to guests regretfully being asked to leave the event.

Guests are asked to be considerate of others guests and not to cause damage or upset to others using the camping facilities. Please be aware that camping is open to all ages from the very young to the more mature.

All camping equipment and tents must remain within your designated pitch area. It is the guest's responsibility to ensure tents fit in the pitch they have booked. Spring Harvest can accept no responsibility for any camping equipment which is brought that does not fit.

Floors are concrete, so you will be unable to use tent pegs. Please ensure your tent will stand without these or find an alternative method to secure guy ropes.

No naked flames or camping stoves are allowed on site. This also includes generic spirit burning lamps, BBQs and candles

There is no special dining package for campers, but there will be catering outlets in the centre where all meals can be bought if wanted. Freezers will be made available to re-freeze ice-packs for cool bags. There are local shops, supermarkets and numerous places to eat within walking distance.

There will be hot water urns available until approximately 10pm each day. These are used at your own risk.

Alcohol is not permitted to be taken into the Convention Centre - any found will be removed and returned at the end of the event. There will be bars open in the centre, and there are bars and pubs nearby in the town.

Children and young people should always be supervised by a responsible adult when in the camping halls.

There will be a portable shower block available in the camping hall as well as designated toilets.

A limited number of electricity sockets will be available for charging phones. This is done at guests own risk, Spring Harvest will not be held responsible for any damage to equipment caused by using the electric sockets.

All property is left at the owner's risk, Spring Harvest can take no responsibility for any damage, loss or theft of any goods or property. As valuables can't be secured in tents, we suggest you leave them at home.

For youth groups, tents should be for girls or boys – not both. You should always sleep in your own tent (sleep walking is not a good enough excuse!) Leaders are responsible for knowing the whereabouts of their youth groups.

**Cancellation Policy:**

A 50% non-refundable deposit is needed to secure a camping pitch. A reminder will be sent for the balance due, which should be paid by or on the 1<sup>st</sup> February 2018. If the balance is not paid by that date, then your booking will be deemed to have been cancelled and the deposit forfeited.

Should you wish to cancel your camping booking after the balance has been paid, refunds will be made at our discretion.

In the event that Spring Harvest, for whatever reason, decides that it is not possible to provide this facility, your payment will be returned. In such an event, if you request it, your event ticket can be cancelled and your payment will be returned in full, along with any camping deposit or balance paid.