

MAKING SPRING HARVEST ACCESSIBLE



SPRING HARVEST

Do you have a disability? Or does someone in your group have a disability?

- We want everyone to get the best out of their stay.
- We want to make Spring Harvest as accessible as possible.
- Here is some information that may help you.
- There is additional information on our website.

Please let us know

Please email or telephone us to tell us the things that would help you most.

- If we don't know in advance what you would like we may not be able to offer it at the event.
- To avoid waste we only produce braille, large print or audio versions of our resources for those who ask.
- We can't guarantee to provide everything everyone asks for, but we'll try to accommodate your needs as best we can.

Hearing difficulties

Seats are reserved for people needing these services and for a hearing friend.

There is a hearing loop in most venues.

Please ask a steward for the best place to sit if you need the looped area.

Main sessions will be interpreted into **BSL**.

Interpreters may also be available for other areas of the programme, on request.

Once you have made your booking please tell us if you will need the services of the BSL team and then introduce yourself to them on the first evening.

There will be a **speech to text service** during **Minehead Two (13-18 April)**.

We have **generalised emergency plans** for those who are deaf & hearing impaired, who will need assistance to leave a venue in the event of an evacuation.

If you will need such assistance please read our leaflet explaining the plan and speak to a steward when you arrive at each venue.

Mobility difficulties

Most of our venues are accessible by wheelchair. Our stewarding team will be able to help you access ground floor venues. For their own safety they are not permitted to lift wheelchairs.

If you are disappointed by not being able to attend a talk because of access issues please come and talk to us at the Spring Harvest Info Point.

We reserve space for wheelchair users in the main venue. For the safety of all our guests, where there is fixed seating wheelchair users may not sit in the aisle on the end of rows.

If you have other mobility difficulties it may be possible to reserve a seat in larger venues, please speak to Spring Harvest Customer Care or the Disability Consultant.

Powered and manual wheelchairs can be booked at the Butlin's resort – call the switchboard and ask for the Hire Shop.

Minehead: 01643 703331

Skegness: 01754 762311

You may also be able to pre-book battery operated wheelchairs and scooters from:

- Independent Living in Minehead, Tel: 01643 709000
www.independentlivingsw.co.uk
- Seacroft Mobility in Skegness, Tel: 01754 762 916
www.seacroftmobility.com/hire
- Shopmobility in Harrogate 01423 556778

Motorised scooters may be plugged into normal sockets. If wheelchairs or scooters are left outside guests must take full responsibility for them.

We have **generalised emergency plans** for wheelchair users, who will need assistance to leave a venue in the event of an evacuation. If you will need such assistance please read our leaflet explaining the plan and speak to a steward when you arrive at each venue.

There is blue badge parking in Harrogate Convention Centre underground car park and Jubilee car park.

Celebrations for adults with learning disabilities

In conjunction with Livability Prospects a programme for adults with learning disabilities will be run during **Minehead One (9-13 April) and Harrogate Day 3**.

Each day's teaching will be delivered through uncomplicated words, sensitive worship and gentle explanation.

Visual difficulties

These are examples of the services we could offer.

Once you have made your booking please contact us to discuss how we can best help you:

- Audio recordings of Harvest News or other material emailed to you.
- Large print versions of the daily programme and other material, for example the offering envelope.
- A PDF version of the daily Harvest News sent to your email address.
- Braille or large print versions of the songs to be sung during the evening celebrations (this is not always possible due to the worship team's tight schedule)
- Reserve seats for a blind person and a friend or other family members.
- We can remove a seat from the end of a row so a guide dog can lie down, safe from people passing by, (not possible in venues where the seating is fixed).
- We have **generalised emergency plans** for those who are blind & partially sighted, who will need assistance to leave a venue in the event of an evacuation.
- If you will need such assistance please read our leaflet explaining the plan and speak to a steward when you arrive at each venue.

Individuals on autistic spectrum disorder

The main Celebration is a time for thousands to join together for worship and preaching. There is some time to respond to God and the ministry of the Holy Spirit, plus dance and drama.

It can be 'high energy', have loud music and flashing lights in some places. There are quieter places and quieter meetings.

The **sensory profiles** for our main venues are on our web site. These are written to help guests make choices about how to get the best out of their time at Spring Harvest. These may be particularly helpful for some on the autism spectrum. It is likely that we will add to these as the programme planning is done - but if you have any specific questions about a venue please do ask.

Event information

Some venues may use lighting effects and loud music as part of the programme.

We try to put up signs outside venues where moving lights will be used and sound levels are monitored at all times. Please read to our sensory profiles for more information about this.

We often run afternoon seminars which are particularly helpful for churches and families who want to support people with disabilities and details will be in the programme planner on arrival.

There are facilities for dialysis close to the resorts. Please consult your local service for advice.

Help at the event

Our **Disability Consultants** draw on personal expertise in the area of disability and special needs and will be pleased to offer their specialised assistance. Please ask at the Spring Harvest Info Point if you'd like to speak to them.

Our **Customer Care team** will be happy to answer questions about the Spring Harvest programme. You can contact them via the Spring Harvest Info Point.

Our **volunteer stewards** are trained in making all our guests welcome and will be happy to help you.

If you have any problems with your Butlins accommodation, Butlins Guest Services, will be pleased to help.

Butlins produce a useful guide to their facilities for people with disabilities, which you can pick up from Guest Services or request from them in advance.