

Butlins Resort

Touring Caravan Park – Skegness

Conditions of Registration

Prices include Electric hook-ups, the provision of a soft area for awnings and most entertainment. Toilet block and shower facilities are available on the Touring Caravan Site. We permit trailer tents but not ridge tents. There is no TV Relay to touring caravan pitches.

CONDITIONS A contract is made upon acceptance of the booking by Butlins and is subject to the following conditions.

1. The person signing the booking signs on his/ her behalf and on behalf of all the other Applicants (persons named on the booking) as if they were contracting parties. The person signing must be 18 years of age or over. Failure to disclose all material facts as required may lead to termination of the contract.
 2. The Applicants (the persons listed on the application form) undertake not to do on their own part, or permit to be done by other persons under their control, anything which may, in the opinion of the management at the Butlins Resort, be construed as being or becoming a nuisance or interfere with the quiet or general comfort of other guests at the Butlins Resort.
 3. Only Applicants shall be entitled to occupy the pitch allocated for their use. The moving of pitches must be approved by the Management at the Butlins Resort. Any breach of this condition shall entitle the Company to terminate the booking and to exclude forthwith from the Butlins Resort any unauthorised persons together with the Applicants themselves. Upon such termination the Applicants and unauthorised persons shall be deemed as Trespassers.
 4. Dogs, cats and any other pets/animals are not permitted at the Butlins Resort with the exception of guide dogs for the blind, dogs for the deaf and assistance dogs for people with disabilities. Dogs are permitted on the Touring Caravan site only.
 5. Neither the Company nor its Servants or Agents accept liability for any personal injury, loss or damage which may be sustained to Applicants or their property during the period they are at the Butlins Resort, except where it arises from the negligence of the Company, its Servants or Agents.
 6. The appropriate deposit must accompany this application which will be forfeited if the booking is cancelled. All cancellations must be in writing to BFER Tourer Booking Office, Skegness Lincs PE25 1NJ.
 7. Touring pitches are available from 12 midday on the day of arrival and must be vacated by 10.00am on the day of departure.
 8. All prices include VAT at the current rate.
 9. The Company reserves the right to make changes, without prior notification, to any facility, including pitch allocation.
 10. Outstanding balances on holidays must be paid no later than 8 weeks prior to the holiday commencement date, or paid on arrival by cash, an approved credit card or cheque. Cheques must be backed by a valid cheque guarantee card and will only be accepted to the value of the guaranteed limit.
 11. The Company reserve the right to remove vehicles and/or touring caravans which are parked outside the allocated pitch area which do not comply with site licenses and legal/ safety spacing requirements.
 12. One motor vehicle only to be occupying each allocated pitch area. All other motor vehicles to be parked in other allocated parking areas to comply with legal/safety requirements.
 13. The Company reserves the right that the Applicants should pay for any wilful or negligent damage or breakage resulting from action by themselves (or persons named on the booking form) to the Tourer hook-up facility or any other fixture or fitting within the Butlins Resort Site.
 14. If the Butlins Resort is not open for any reason for the period which the Company has accepted a booking, such bookings will be transferred to an alternative date or Butlins Resort at no extra cost. If this is unacceptable to the applicants any monies paid in advance will be refunded.
 15. Completion of the Booking Form is an Application for Membership of the Butlins Holiday Social Club which is a legal requirement in order to use certain facilities provided. The Club is open to guests aged 18 years or over, the personal details provided, including home address and age, must be true and correct
 16. Complaints procedure and Limitations. If you are dissatisfied with your holiday during your stay it must (a) be taken up with the Butlins Resort at the time through the Customer Services Department. If they are unable to resolve your problem (b) an interview will be arranged with the relevant Manager or Executive. If you are still dissatisfied (c) a written complaint must be dispatched to the address shown on your holiday acknowledgement within 14 days of the end of the holiday supplied by Butlins. Butlins will not be liable to you for damages or compensation unless this has been carried out. Butlins will not be liable to you in respect of any breach of contract not mentioned in your written complaint. This limitation is imposed in order to allow Butlins the opportunity to verify such complaints as may be made. Failure to raise any dissatisfaction during your stay may invalidate any claims subsequently made in writing.
 17. Should Butlins become aware, or have reasonable grounds for suspicion, that a guest has contracted a contagious disease that has the potential to infect a large number of people quickly, they and their party will be required to leave the resort. If this is not possible, then restrictions will be placed upon their activities and movements in order to prevent the disease being transmitted to other guests. We are unable to offer any refund in such circumstances and strongly recommend that guests obtain suitable holiday insurance prior to travel to cover any such eventuality.
 18. Health and Safety. We as a caring company, have a legal obligation to adhere to and enforce Health and Safety legislation. In view of this and for your own welfare, not all facilities will be available to everyone. Children under 14 are not allowed in certain bars. Entry into adult only bars is for over 18s only. To meet new stringent Health and Safety regulations and certification requirements together with Butlins ongoing policy of improvement and enhancement, our funfairs may not be available for some breaks. Necessary maintenance and building works may be taking place. Please check with the Skegness Resort.
- In Splash Waterworld, all non swimmers under 14 years old and children aged 8 years and under must be accompanied by an adult. Only competent swimmers may use certain flume rides. Please be aware that loose items, including goggles, cannot be worn on the flumes.